

Kenneth Gordon
Chairman



Cheryl Harrington
Elizabeth Paine
Commissioners

PUBLIC UTILITIES COMMISSION

March 13, 1991

CAD BULLETIN NO. 91-1

*should be
91-2
called
91-1*

TO: All Telephone Utilities

FROM: Barbara R. Alexander, Director, Consumer Assistance Division

B. Alexander

SUBJECT: Maine Public Utilities Commission Lifeline and Link-Up Telephone Assistance Report Form

Enclosed is the above referenced report form. This form replaces FCC Form 496, which was eliminated by the FCC. Please complete and return this form to the Consumer Assistance Division by April 15, 1991.

If you should have any questions please contact Steven Dunn at the Consumer Assistance Division, telephone number 289-3831.

Thank you for your cooperation.

SD

MAINE PUBLIC UTILITIES COMMISSION
LIFELINE AND LINK UP TELEPHONE ASSISTANCE REPORT FORM

This report form replaces FCC Form 496 which was eliminated by the FCC. The elimination of the form meant the Commission no longer would receive information regarding the Lifeline and Link Up programs.

This report was developed so that the Commission can continue to monitor the success of these programs. If you are unable to provide some of the information please so note and indicate the date that you will provide that information. Please return the report to the Consumer Assistance Division, Maine Public Utilities Commission, 242 State Street, Station #18, Augusta, Maine 04333. If you have any questions please contact Steven Dunn at the Consumer Assistance Division, telephone number 289-3831.

1. Utility Name: _____

2. Utility Address: _____

3. Utility Telephone Number: _____

4. Name And Title Of Person Preparing Response: _____

5. Date Response Submitted: _____

6. Report For Year Ending: December 31, 19____

7. The number of customers enrolled
in the program at the beginning of
the year.

<u>Lifeline</u>	<u>Link Up</u>
_____	_____

8. The number of customers added to the program during the calendar year. _____

For Link-Up Only:

a. Transfers _____

b. New Customers _____

c. Reconnections _____

1. The CAD is interested in any data you may have or can generate on how long Link-Up customers who are reconnected after disconnection remain as customers.
- _____
- _____

9. The number of customers enrolled in the program at the end of the calendar year. _____

10. The on-going administrative costs for the program for this calendar year. \$ _____

\$ _____

LIFELINE BENEFITS

11. Amount of reduction in basic exchange service rates per subscriber. \$ _____ per month

12. Total Subscriber Line Charges waived for all customers this calendar year. \$ _____

13. Total amount of Company's additional reduction in basic exchange service rates provided for this calendar year.

\$ _____

LINK-UP

14. The Company's average residential installation charge for new customers. \$ _____

Reconnection /Restoral \$ _____

15. The total amount of the installation charge subsidies granted to eligible customers for this calendar year. \$ _____

16. The total amount of the installation subsidy not reimbursed by the federal Link-Up program. \$ _____

OUT REACH

17. Please describe what your Company did in the past year to inform and register eligible households/customers in your service area for the Lifeline and Link Up programs. Provide the costs incurred for outreach efforts by category as follows:

a. Bill Inserts: \$ _____

b. Media Outreach (Newspaper; TV): \$ _____

c. Grants/fees to local or state groups (Identify by group and amount.)

_____ \$ _____

_____ \$ _____

_____ \$ _____

d. Speeches/ Workshops: \$ _____

e. Have you contacted customers that have been disconnected and tried to reconnect them under Link-Up?
